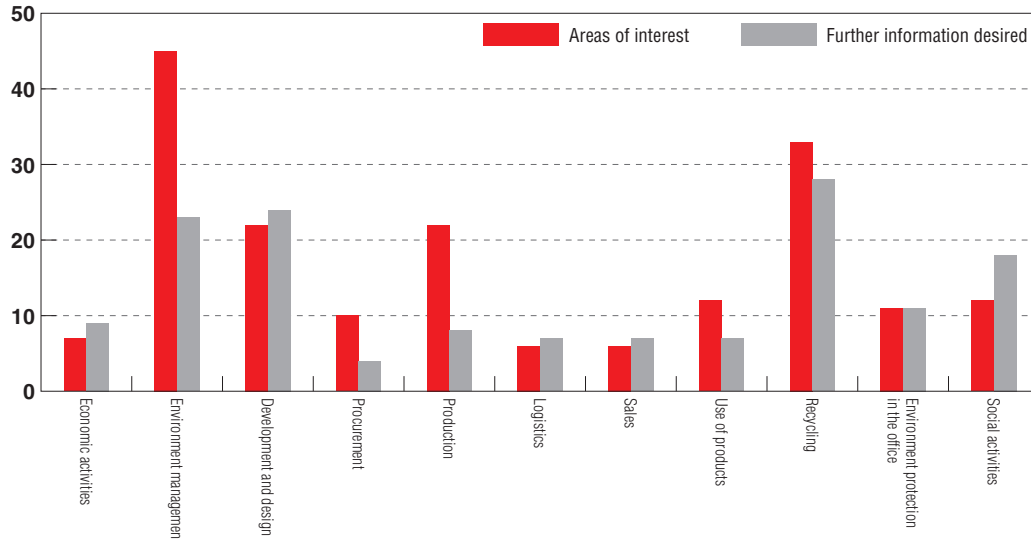


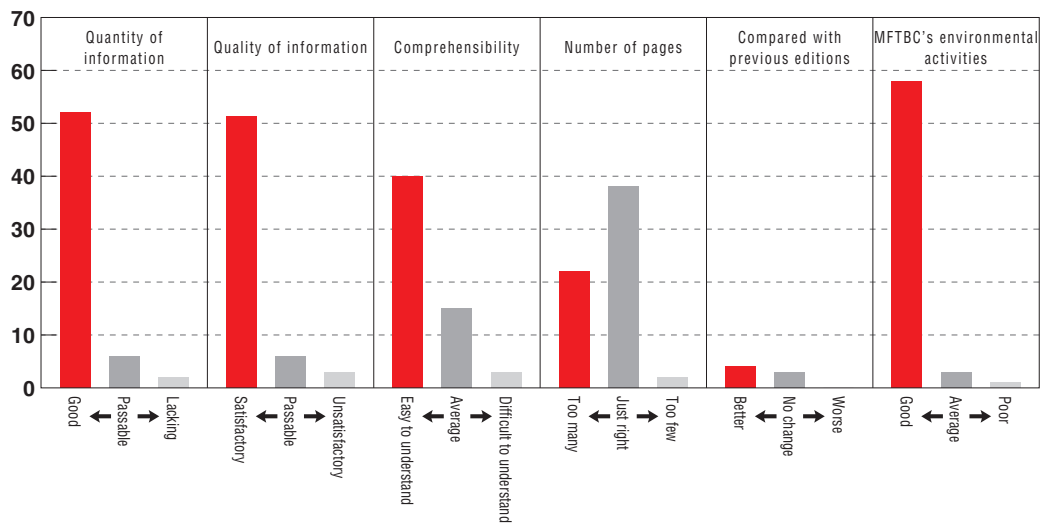
# Questionnaire Results for the Environmental Sustainability Report 2003

This report is being distributed similarly to MMC's Environmental Sustainability Report 2003, published in July 2003, which was made available internally and externally in the form of a booklet (total distribution of some 5,100 copies in Japanese and English) as well as on the Internet and Intranet. A total of 63 questionnaires had been returned as of April 2004.

## (1) Areas of interest and areas regarding which further information was desired (multiple answers allowed)



## (2) View of the report and environmental protection activities (in five degrees)



## (3) Most comment upon

Products: Development of LEV, development & improvement of recycling technology, vehicles using substitute fuel, improvement of service life

Others: Recycling activities inside the company, environmental activities including dealers, activation of environmental activities (activities to protect nature) and PR on them

## Thank you for your interest in this Environmental Sustainability Report 2004.

On the other side of this page is a questionnaire on this report. We would be grateful if you would take a moment to answer the questions, and then detach and send the page to us by fax to the address below.

## Mitsubishi Fuso Truck and Bus Corporation

Quality & Technical Affairs Office, Technical Administration Department

Your comments and personal information will be strictly managed by MFTBC, will not be used for any purpose other than compilations of responses to the questionnaire and for the creation of future environmental reports, and will never be released in a manner that will personally identify you.

FAX: +81-44-587-2967

We value your comments, which will help us make future reports better and more useful.

# Environmental Sustainability Report 2004 Questionnaire

Your cooperation in completing this questionnaire is very much appreciated.

## Mitsubishi Fuso Truck and Bus Corporation

Quality & Technical Affairs Office, Technical Administration Department FAX: +81-44-587-2967

**Q 1. Which of the following “MMC Environment Reports” have you read? (Multiple answers allowed)**

FY1999 edition FY2000 edition FY2001 edition FY2002 edition FY2003 edition

**Q 2. How did you first learn about MFTBC’s Environmental Sustainability Report.**

Newspaper article Magazine article Other media MFTBC / MMC website Other website MFTBC /MMC employee  
MFTBC / MMC dealer MFTBC / MMC supplier Other (Please specify: \_\_\_\_\_ )

**Q 3. In what capacity did you read this report? (Multiple answers allowed)**

Customer Supplier MFTBC / MMC shareholder Environmental officer at a company or other organization  
Environmental NGO / NPO Research / educational institute, etc. Student Media organization Government agency  
Financial institution Investor Resident living near MMC / MFTBC facility  
Employee or family member of MFTBC / MMC or affiliate  
Other (Please specify: \_\_\_\_\_ )

**Q 4. What in the report were you interested in? (Multiple answers allowed)**

Business Policy Environmental Management Development and Design Procurement Production  
Logistics  
Sales Recycling Social Activities Appendix

**Q 5. What areas would you like to see improved in future issues? (Multiple answers allowed)**

Business Policy Environmental Management Development and Design Procurement Production  
Logistics  
Sales Recycling Social Activities Appendix Other (Please specify: \_\_\_\_\_ )

**Q 6. What information would you like to be added in future issues?**

( \_\_\_\_\_ )

**Q 7. What is your overall opinion of the report?**

(1) Volume of information : Good Fairly good Passable Lacking a bit Lacking  
 (2) Quality of information : Satisfied Fairly satisfied Passable A bit dissatisfied Dissatisfied  
 (3) Clarity : Very easy to understand Fairly easy to understand Average A bit difficult to understand  
Very difficult to understand  
 (4)Number of pages : Too many Somewhat too many Appropriate Rather not enough Not enough

**Q 8. (Question to those who have read MMC Environmental Sustainability Reports previously) How do you judge the report in comparison with others?**

Better Somewhat better The same Others were somewhat better Others were better

**Q 9. How would you evaluate MFTBC’s activities in reversing adverse environmental effects?**

Good Fairly good Average Not very good Poor

**Q10. What activities you would like to see MFTBC undertake in the future in order to further reduce effects on the environment?**

( \_\_\_\_\_ )

**Q11. Which media do you think suitable as a media for future environmental reports? (Multiple answers allowed)**

Booklet Internet CD-ROM Other (Please specify: \_\_\_\_\_ )

**Q12. If you have any other comments, please tell us.**

**Thank you for completing the questionnaire. Only if you would like us to respond directly to you on any of your comments or questions, please provide sufficient contact information below.**

Name		FAX.	
		E-mail	
Address			