

# Social Responsibility



## Compliance

### Our Idea about Compliance

Based on recognition at MFTBC – by top management as well as by every employee – that job engagement with ethical sense is an issue of utmost importance, MFTBC issues a “declaration of compliance” every year, a pledge signed and submitted by each employee to uphold the commitment to safety and ethics. It is also working to establish a new corporate character fully reflective of compliance and of an “All for you” philosophy.

### Efforts To Ensure Compliance

As a member of Daimler Trucks, MFTBC carries out its business activities in accordance with Daimler’s “Integrity Code” (Regulations on Ethics), applied to Daimler’s related companies around the world as well as “Anti-Bribery-related Policies & Guidelines,” which explain these regulations on ethics very specifically. Besides Daimler’s regulations, all our employees possess “Guidelines for Daimler’s Regulations on Ethics” (revised in July 2008), which explain the regulations more clearly and use the guidelines to solve various problems experienced in daily business activities.

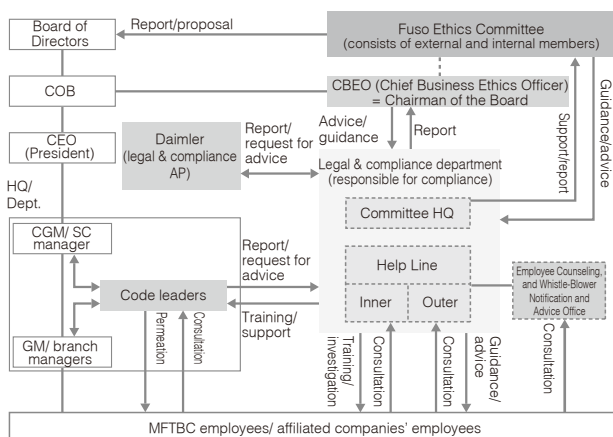
In 2008, MFTBC issued “Compliance Handbook,” which covers and explains all these regulations applied to the company and distributed it to all the employees. Employees are expected to check with the handbook first of all when any questions occur in daily business activities.

The handbook also introduces and explains several typical cases relating to compliance.

MFTBC has taken various measures to instill and spread compliance consciousness to the employees. The concrete efforts made by the entire MFTBC group include the following:



Framework for Compliance



### (1) Code Leaders System

To promote compliance, MFTBC appoints a code leader for each working unit. In the headquarters, there are currently a total of 83 leaders and sub-leaders, each serving for two years. In January 2008, this system was also introduced to the local sales departments (former sales companies subjected to consolidated accounting), and 36 people were elected from every region of the country. In the end of this fiscal year, 13 code leaders were elected from MFTBC's affiliates.

Code leaders' main duties are to promote business ethics within their working units – facilitating ethics-related activities toward penetration of the company's compliance policies to every employee and to collect questions and opinions about compliance from employees in their working units.

In this way, code leaders play a central role in promoting compliance in their respective working units.

In order to improve their consciousness and skills as code leaders, they attend workshops when newly elected and when one year passes after election, and they learn, for example, solutions to various problems which occur in their working units.



Code leader workshop

### (2) Fuso Ethics Committee

In January 2005, the "Fuso Ethics Committee" was established, including experts (such as lawyers) from outside MFTBC. There are currently five members – 3 external and 2 internal, and in 2008, regular meetings were held five times.

At the committee, the status of MFTBC's efforts to improve quality and implement compliance-related measures were reported, and comments and guidance are provided from the committee members, from social viewpoints. As an advisory body to MFTBC's Board of Directors, the committee reports back to and makes proposals to the Board of Directors.

### (3) Employee Education and Training on Compliance

Training on laws, regulations, and compliance is held for each level of executives by the department in charge of compliance.

In 2008, workshops, mainly composed of lectures about working unit management and compliance, were held at 24 locations in the country, lecturers from outside MFTBC were invited and there was attendance of about 1,000 executives in total from the headquarters, local sales departments, and affiliates.

Moreover, training based on Daimler's compliance training program was given to about 300 employees (including ones from affiliates) at various positions.

In each working unit, an executive who has attended such training is responsible for educating the employees under him or her.

### (4) Safety Pledging Day

MFTBC regard January 10 and October 19 as "Safety Pledging Days." These are the days when people died due to the accidents caused by our company's truck in Yokohama and Yamaguchi in 2002. On these days, before the start of business activities, all the employees offer a silent prayer to remember and mourn the victims and to pledge that they will never forget the tragedies and will always give the utmost priority to safety and quality, with self-reproach.



Silent prayer on the Safety Pledging Day (January 2008)

### (5) Employee Counseling, Whistle-Blower Notification and Advice Office, Etc.

MFTBC has established the "Employee Consultation Office" in which employees may consult casually when they feel something wrong about daily occurrences in the company. MFTBC also provides an "external help line," retaining an outside law firm to serve as an external counseling point. These serve also as whistle-blower notification and preliminary counseling points under the Whistleblower Protection Act. Their contact information including the postal addresses, phone numbers, fax numbers, and email addresses has been conveyed to all employees, with the Compliance Handbook, intranet, and other methods.

People who are expected to consult or report are MFTBC's employees (including retired, part-time, and temporary ones), the affiliates' employees, the counterparties' employees, and their families.

Apart from this, information about injustice reported to relevant departments are accepted by the Corporate Consulting Desk (CCD) set up in the legal and compliance section as the entire company's consulting point. The CCD reports the information to the company's executives and the concerned departments and presents the relevant sites with instructions for handling the issues.

# Relations with Customers

## To Be the Most Reliable Company

MFTBC strongly believes that its policy to fulfill our promise of "All for you" can be achieved by providing customers with satisfactory products and services and has conducted activities with the slogan "Quality must come first."

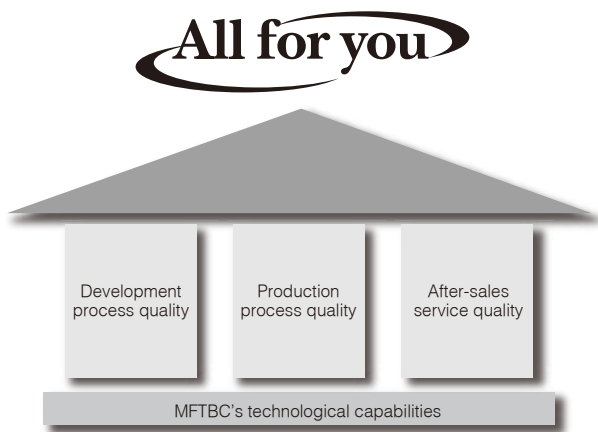
"Quality must come first" indicates that quality must be always given the utmost priority in all business activities and business processes. To achieve this, it is necessary to improve the quality management process every day.

Under the activity name "Power-Q," the entire Daimler group has conducted activities to optimize and standardize the quality process from development to after-sales service.

Participants engaging in quality-related work gathered from around the world and had a lot of discussion about weak or obscure processes, resulting in the establishment of more solid and reliable processes than before.

This fruit has already been harvested and has been reflected in the vehicles to be put on the market.

Now let us explain the individual processes in detail.



## Development Process Quality - Development of Easy-to-build and Easy-to-maintain Vehicles

First, let us talk about the quality management process regarding the development phase. This process is intended to ensure quality at the phase where products which satisfy customers' and society's demands are developed.

MFTBC has built up a framework which allows the consecutive sequence of production preparation, production, and quality assurance to ensure quality from the production phase, aiming at further quality improvement. This has

enabled further implementation in terms of the investigation of vehicle assembly and maintenance easiness, quality improvement, and thorough preparation for stable production. Moreover, MFTBC has built up a Fuso development process named "FPD process." This process has enabled the company to execute oversight-free development and mass production preparation with respect to the development of every new vehicle model.

## Production Process Quality - Building Up Production Lines Trusted by to Customers

Next, let us talk about the quality management process regarding the production phase of products.

At the production plants, a large number of employees are working in various phases from part acceptance to machining, assembly, final product inspection, and shipment, and quality improvement activities have been conducted at all the processes. MFTBC has been building up production lines which are trusted by customers.

What MFTBC has been engaging in is to build up a framework for completing all quality-related responsibilities within production lines.

The company has clarified quality responsibilities regarding lines and has thoroughly worked on the improvement of quality assurance and employees' quality consciousness.

Especially, the company has focused on the enhancement of lot assurance and lump delivery of parts to improve product quality assurance.

◇ Lot assurance has been enhanced by increasing the lot assurance precision through the management of changing points in lots. This has enabled the company to establish a framework which does not send defective products to subsequent processes.

◇ Due to the delivery of lump parts for each product unit to assembly lines, assembly workers' part selection jobs have been eliminated, so that the chances of mis-assembly have been reduced. This has enabled workers to concentrate on assembly work and improve the quality of assembly work.

Assurance of quality at individual processes has been achieved by clarifying individual workers' job responsibilities and work details and by assigning quality assurance responsibilities to individual processes.

MFTBC will continue conducting quality improvement activities to achieve further quality improvement and to supply vehicles which satisfy customers.

## Enhancing After-Sales Service Quality

Third, let us talk about the management process of after-sales service quality. Aiming to improve the quality of sold vehicles, MFTBC has been building up a framework for taking immediate actions to customers' claims and providing higher quality services.

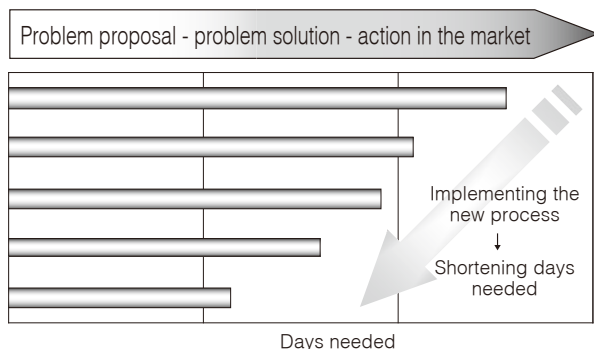
As some of the procedures, MFTBC has enhanced communications between customers and dealers and swiftly collected customers' needs and market information to improve the quality of the company's products and that of after-sales services, and it has also enhanced the function for providing customers and dealers with technical information about quality in a timely way.

Moreover, MFTBC has built up a new quality management process to further enhance the MFTBC quality management system which had been reorganized in the middle of 2005 and had been very effective, for example, to decisively and promptly respond to recalls and reduce the number of unsolved issues in the market.

When receiving comments and inquiries on quality from our customers, MFTBC promptly collects and processes information. The company certainly conveys important quality information to its concerned departments and promptly solves problems.

For this purpose, MFTBC has been extending the system for exchanging information through internal and external networks to domestic and overseas sales companies and local sales departments.

Moreover, the company's cross-functional team (CFT) investigates and analyzes important quality information and discusses the necessity of dealing with issues occurring in the market, enabling fair and transparent process to be maintained.



## Quality Month

November is designated "Quality Month" in Japan. In this month, under a slogan "Improve quality process with full participation of employees" MFTBC took actions to improve its employees' quality consciousness and quality management activities. The purpose is to enhance the company's business structure and contribute to society while listening to customers' opinions and conducting activities, for example, to achieve best practices.

So that individual employees soundly play their own roles and all the employees positively engage in the maintenance and improvement of quality, aiming to deal with further globalization of part procurement and to increase the speed and efficiency of problem solution, MFTBC conducted the following activities.

### ◇Promoting Quality Month

At its plants and research centers, MFTBC put up a "Q flag" together with panels, posters and signs with the slogan in order to raise the employees' motivation to increase quality.

### ◇Distributing a booklet

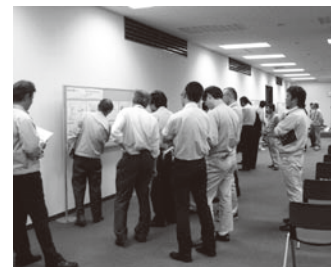
MFTBC distributed a Quality Month booklet to each working unit to introduce the contents and fruit of other companies' activities.

### ◇Holding a Fuso Quality Forum

- Talk by Yoshitaka Taniyama, CGM of Quality Management: "Improve quality process with full participation of employees"
- Talk by Atsushi Tsuda, general manager of the Domestic Sales Headquarters: "Quality from the standpoint of customers"
- Marketplace
  - Held panel presentation for each small group
  - Introduction of quality improvement instances, quality engineering applying instances, etc.



Fuso quality forum



Scene of discussion

## FPD (Fuso Product Development)



### ◎Outline of FPD

MFTBC engages in a product development process called FPD, which was evolved out of the former Fuso Quality Check Gate (QCG). MFTBC has incorporated the quality gate (CVDS\*<sup>1</sup>) concept of Daimler Trucks and adapted the process.

From the quality focus point of view, the new quality gate system has been added with a clarification of criteria for passing through the gates and for deliverable products at each gate.

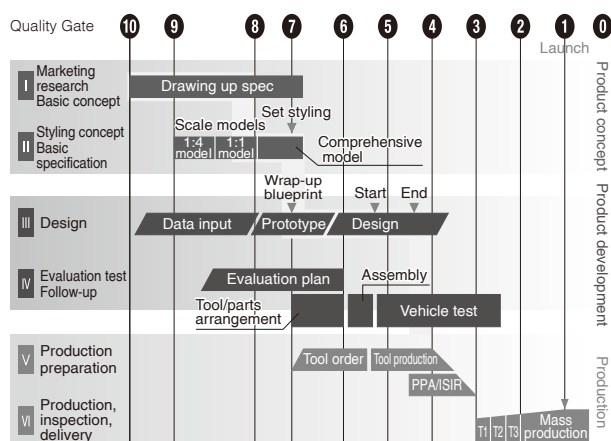
### ◎FPD processes

There are two processes in FPD – the vehicle process (QG10 to QG0) and the power train process (QG P8 to QG P1). These deliver the following:

- ◇Reduced complexity in the total product development process, taking into account different requirements and content.
- ◇Global integration of power train platforms unrestricted by the timing of vehicle development.

It is essential to synchronize the two processes based on major comparable periods.

FPD (Fuso Product Development) Process



The entire development process is categorized by Quality Gates 10 to 0

### ◎Benefits of FPD

#### (1) Efficiency of Product Development by Front Loading

FPD is based on the concept of “front loading,” meaning all possible information and customer and market input is loaded into the process at the beginning. By doing this, modifications to a plan after finalization of specifications can be kept to a minimum, with greater efficiency in overall product development.

#### (2) Quality Gate/Establishment of Process Quality by Process Management

- ◇Definition of Concrete Process and Value Standard  
In FPD, deliverables are clearly defined as the product passes through each quality gate, so that we can accurately grasp what should be done at each stage of development. The same process definition can now be applied to all Fuso projects.

- ◇Preemptive Move to Solving Issues by Securing Process Transparency

The Fuso Product Executive Committee (F-PEC) is responsible for determining whether products pass quality gates or not. FPC confirms that each product meets the established criteria. The system also allows problem issues to be quickly identified and addressed.

### ◎Introducing CVDS 2.0 to achieve further progression

MFTBC also has introduced Version 2.0, which resulted from the modification of CVDS, the global standard of Daimler Trucks, to some projects and has promoted development. The company will sequentially introduce it to future products to be started and promote the integration of FPD to CVDS.

#### <Concepts regarding CVDS version 2.0 improvement>

1. Integrating vehicles and power train process models and simplifying processes.
2. Introducing R-PLAN to project activities as a tool for global plan, progress, and report management.
3. Assigning CVDS role specialists to individual regions so that sustained improvement as end users is implemented.



CVDS general briefing session

\*1 CVDS: Commercial Vehicle Development System

## Customer Advice Center

As a point of direct contact with customers, the Customer Advice Center deals with a wide range of customer inquiries. The center tries to respond to every inquiry promptly, appropriately and with kindness, and to maintain or restore the customer's satisfaction. Valuable input from customers is fed back to the relevant departments in the company and reflected to improve customer satisfaction with our products, sales and service.

MFTBC Customer Advice Center  
 Telephone: 0120-324-230 (Toll free throughout Japan)  
 Hours: Monday – Friday (excluding certain holidays)  
 9:00 - 12:00      13:00 - 17:00

## Providing Information to Customers

MFTBC makes a range of pertinent information available to its customers through its website. Included is information on products and technology, the corporation itself, news releases, environmental efforts and recalls. In the page on recalls, customers can automatically check whether their own vehicles are subject to recalls, improvement measures or service campaigns.



MFTBC Website  
 (<http://www.mitsubishi-fuso.com/index.html>)

## Publishing “Fuso Useful Information”

Since June 2005, MFTBC has published a booklet called “Fuso Useful Information,” featuring, for example, information on maintenance, problem prevention, and what are illegal conversions of vehicles – helping customers use their vehicles safely and effectively.



## Promotion of People-Friendly Products

### ◎Non-step bus

In recent years, vehicle manufacturers have launched more special-purpose vehicles to meet the needs of the increasing numbers of physically impaired people participating more actively in society, as well as to accommodate a rapidly aging society. Among other factors, enforcement of the Barrier-Free Traffic Law is affecting development in the area of public transportation. Starting with the launch of Japan's first large, low-floor, “non-step bus” in 1997, MFTBC has sought to encourage the adoption and use of low-floor buses as well as the adaptation of recognition systems for non-step bus standardization issues.

### ◎Rosa Chair-Deck Version

The mini bus “Rosa” includes a “Chair-Deck Version,” equipped with a lift for wheelchairs and means to secure the wheels to the floor. It is used by public service facilities, hospitals and others for transportation.

In Mitsubishi Diamond Cup Golf 2008 held in May, this bus was donated to the Hyogo Council of Social Welfare, using the charity fund.



Rosa Chair-Deck Version

### ◎AERO QUEEN

In FUSO EXPO 2008 held from June to September 2008, a large-sized sightseeing bus “Aero Queen” equipped with a lift for wheelchairs and means to secure the wheels to the floor was exhibited as a concept vehicle.



Aero Queen  
 (Exhibited in FUSO EXPO 2008 as a concept vehicle)

# Employee-Related Activities

## Handling and Responding to Social Changes - Policies about Employment and Others

MFTBC has extended business from a global viewpoint under cooperation with Daimler and sought energetic personnel who can contribute.

With respect to recruitment and job allocation, MFTBC values a person's competence (not their sex) and has followed the intent of the Law Concerning Equal Opportunity and Treatment between Men and Women in Employment.

Moreover, to assist working women, MFTBC has supported the child-care of female employees by establishing a child-care leave and child-care/work programs and introducing a benefit program "FUSO Welfare Plan."

Furthermore, MFTBC has revised the previous senior program and introduced "Age Associate Program" (program for re-recruiting retired people). This aims to provide working environments for senior people having abundant experience, build up a framework for conveying production know-how to next generations, and create comfortable work environments.

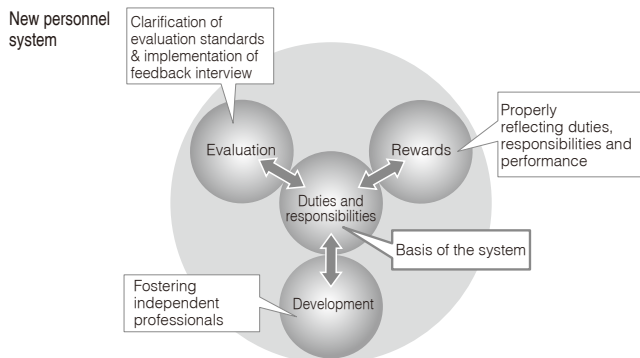
## Personnel System

### ◎Key points in personnel system

Under the personnel system, evaluations, rewards and development are closely interconnected, with responsibilities and duties at their core. For example, evaluations not only decide rewards, but serve as the basis for considering measures for education/training, transfer, advancement, and other changes in responsibilities and duties.

### ◎Operational policy on personnel system

The personnel system is a mechanism whereby superiors and subordinates both grow as they positively communicate, think, work and accumulate successful experiences. A workable PDCA (plan-do-check-action) cycle and appropriate communications (feedback in particular) provide the motive force for individual and company growth.



### ◎Introducing a manager evaluation program LEAD

In FY2006, MFTBC started introducing Daimler's manager evaluation program LEAD (Leadership Evaluation and Development) as MFTBC's management evaluation program. In FY2008, MFTBC finished introducing it to all the departments including local sales departments.

LEAD is used not only for achievement evaluation but also for discussion and determination about training and allocation plans. This has enabled identification of training needs and active personnel allocation beyond departments and regions.

### ◎Personnel training

In January 2009, MFTBC established a new training concept named Fuso Training House. Basically it divides employees into three layers (up to three years experience, from three years to pre-management, and managers and higher), and defines the goal of training and needed capabilities, for each layer. For the promotion of employee training, a framework for collective management of training concepts, training details, budgets, and other issues have been established, and such a program has been implemented that develops leadership and work performance depending on employees' respective responsibilities, jobs, and positions. Moreover, as for the aforementioned management evaluation program (LEAD), training needs have been valued to implement the program, under cooperation with DCA (Daimler Corporate Academy).

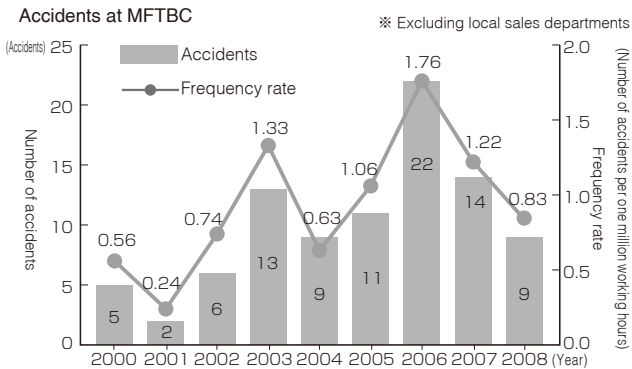
## Health and Safety

### ◎Occupational safety

Based on the 2008 safety and health management policies, MFTBC has formulated a safety and health activity scheme in line with the basic principle that the safety and health of employees come before everything else. It has continued to further instill safety and health consciousness to employees and create a safe and comfortable workplace.

- ① Analyzing the causes of accidents which occurred in the previous year and clarifying what has to be done.
- ② Implementing training and raising reminders in sites to maintain safety consciousness throughout the year.
- ③ Managers' and supervisors' proactive management according to the changes of workplace situations and working-unit-initiated activities which induce preventive actions.

—MFTBC has absolutely implemented these three measures. The main cause of past accidents was workers' unsafe behavior due to lack of experience, for example. MFTBC has taken this result seriously and forcefully implemented procedures such as re-training workers having less than 6 months experience to eliminate their unsafe behaviors and training mid-career employees in terms of restoration work procedures.



### ◎Road safety

In order to prevent traffic accidents involving employees, traffic-safety and traffic-manner guidance for drivers, cyclists and pedestrians, was offered. Moreover, during the national traffic safety weeks, the improvement of employee's consciousness about traffic safety was intended as part of employee education, through events such as a lecture given by the manager of the traffic department of the police station with jurisdiction, traffic safety guidance at a nearby intersection, and convex traffic mirror cleaning.

### ◎Establishment of a risk assessment framework

MFTBC has continued risk assessment for safety and health, using the risk management method. What is to be done with this method is to identify hazardous or harmful factors in the workplace, assess risks by combining the severity of work accidents (health hazards included) and the possibilities of the occurrence of such hazards, determine the priority of problem solutions depending on the level of the risk, investigate the measures for eliminating or reducing the risk, and record the result.

In 2008, MFTBC conducted assessment, mainly focusing on non-daily work such as maintenance in production departments, and promoted systematic measures.

### ◎Countermeasures for Asbestos

MFTBC has conducted work for removing asbestos, based on the result of investigations of buildings where asbestos was possibly used. Moreover, MFTBC has investigated the past work which dealt with asbestos and has taken necessary measures.

## Internal communications

MFTBC recognizes it is extremely important that all employees share necessary information properly and in a timely fashion. This leads to a common awareness of the issues in company management.

### ◎Intranet

In December 2007, MFTBC integrated its intranet with Daimler's intranet "Employee Portal."

Due to the integration of 25 independent intranets of Daimler Trucks in the world, it became possible to view news and information about the entire Daimler and Daimler Trucks operations, besides previously available information, and to share information globally. The use of IDs and passwords to log in has enabled strict information management and disclosure of information to specific users.



### ◎Newsletter

We publish a monthly newsletter, "FUSO TIMES," to all employees.

It provides a wide range of information, for example, management information including messages from company executives and information about various events and individual department's activities.



FUSO TIMES

### ◎Staff consultation room

We have developed a system that includes internal and external helplines and procedures for the protection of whistleblowers in regard to violations of company standards. We are working to strengthen compliance and improve the autonomous policing process.

# Welfare and Social Activities

## Supporting Emergency Restoration

○In order to support the reconstruction of the areas hit by the Iwate-Miyagi inland earthquake which occurred in June 2008, MFTBC donated a Canter light-duty dump truck to Kurihara city in Miyagi prefecture and one to Ichinoseki city in Iwate prefecture, respectively.



Donation to Kurihara city



Donation to Ichinoseki city

○The Sichuan earthquake which occurred in China in May 2008 was a large one with a magnitude of 7.8. More than 80 thousand people perished or are still missing, with lives and the infrastructure have been severely damaged. Through its labor union, MFTBC collected donations\* from its employees and board members and donated part of them to the Chinese Embassy in Japan, so that it will be used to reconstruct the stricken regions.

\* Note: It will also be used for the large flood disaster in Myanmar via the Japanese Red Cross Society.

## Providing Children of the World Vaccine

MFTBC sympathizes with the activities of an NPO "Re Lifestyle" and has collected the caps of plastic bottles, with employees in the Kawasaki Plant and young members of the labor union playing a central role. Caps collected at several locations in the company are picked up by a resin maker, and the gain on sale is used to send vaccine to children in the world through an authorized NPO "Japan Committee Vaccines for the World's Children." In 2008, about 400 kg of caps were donated.



Collection box placed in the company



Scene of donation

## Sponsorship of Sports Events

MFTBC's baseball club ended activities with its final event, the Amateur Baseball Tournament held in November 2008. MFTBC wishes the players success again in the future. Thanks for your support.

## Takenoko Program

In order to help high school students in Japan and Germany experience the culture of the other and promote exchange activities among them, the Takenoko Program supports exchange activities planned and implemented by Japanese and German high schools, by underwriting a portion of the travel expenses. Daimler and MFTBC set up a "Takenoko Fund" as co-sponsors and support the business of the Japanese-German Center Berlin.



Participants who toured an MFTBC's plant while staying in Japan



Kajinius high school students who held a mini concert

## Sketch Contest

In August to September 2008, MFTBC held the Mitsubishi Fuso Children's Sketch Contest for kindergarten children throughout Japan.

The purpose is to ask children, who exhibit great sensitivity, to draw vehicles that they want to ride, the kinds of future vehicles that would excite them, and trucks and buses that work for people.

In 2008, approximately 46,913 works from 638 kindergartens were received. With Mr. Tei Yamamoto, a well known contemporary artist, as the head judge, three won a grand prize, five won a first prize, ten won a second prize, and 70 were awarded honorable mention – each of whom received a memento of his or her accomplishment.

You may view prize winning entires and others in MFTBC's web pages.

(<http://www.mitsubishi-fuso.com/jp/sketch-concours/index.html>)



# Relationships with Local Communities

## Living and working with local residents

MFTBC's plants strive to maintain close, harmonious ties with local residents through, among other things, the activities described below.

Item	Activity
Plant tours	<ul style="list-style-type: none"> <li>Tours open to local residents, groups, families of employees, etc.</li> <li>Total participants: Approx. 6,400 (FY2008)</li> </ul>
Cooperation with schools	<ul style="list-style-type: none"> <li>Baseball tournament for elementary school students' teams in the city</li> <li>Plant tour programs linked with social studies curriculum</li> </ul>
Facilities open to the public	<ul style="list-style-type: none"> <li>Gyms, sports grounds opened to local communities</li> </ul>
Participation in local associations	<ul style="list-style-type: none"> <li>Sponsorship of various events including festivals</li> </ul>
Participation in and donations to environmental groups	<ul style="list-style-type: none"> <li>Support for local activities and events</li> </ul>
Clean-ups and greening projects for neighboring areas	<ul style="list-style-type: none"> <li>Clean-up activities for neighborhoods</li> <li>Participation in Kawasaki's "City of Flowers and Greenery" campaign</li> </ul>



Clean-up activities in neighborhood of Kawasaki Plant



Scene of neighborhood of Kawasaki Plant

## Athletic Meeting

In July 2008, MFTBC sponsored and held an athletic meet. The company holds this meet for residents in neighboring areas every year. About 400 people participated in the meet and interacted through sports such as softball and volleyball.



Scene of an athletic meet

## Children's Baseball Tournament

In November 2008, MFTBC sponsored and held a children's baseball tournament. The company started this tournament because of the strong demand in neighboring areas, and this is the 26th year the event has been held. Sixteen children's baseball teams (about 300 people) in Nakahara-ku in Kawasaki participated in the tournament, and played exciting games.



Scene of a children's baseball tournament

## Junior High School Students' Work Experience

In July 2008, second-year students of Kawasaki City Hiyoshi Junior High School experienced various jobs in at the public relations department and design department to experience practical jobs in an office.



Design work using a computer



Creation of a clay model

## Elementary School Students' Plant Tours

In November and December 2008, MFTBC provided plant tours for fifth-grade elementary school students. This tour has been highly appreciated by schools as a program linked with social studies (about people who support Japanese industries), and the plant was visited by about 2,700 people from 25 elementary schools in the Kanto area.



Tour scene



Tour of a vehicle assembly line

## Supervisors in Social Activities

On their own initiative, members of MFTBC's Supervisors Association checked and cleaned convex traffic mirrors in Nakahara-ku and cleaned up garbage around the plant in October 2008. 49 company supervisors participated in the activity, cleaning 736 mirrors.



Scene of a clean-up activity



Supervisors who participated