

# Environmental and Social Report 2009 QUESTIONNAIRE

Corporate External Affairs & Environmental Management,  
Mitsubishi Fuso Truck and Bus Corporation (FAX: +81-44-330-5832)

Thank you for your interest in MFTBC's Environmental and Social Report 2009.  
It would be greatly appreciated if you could take a few moments  
to complete this questionnaire and return it by fax to the above number.

- Q1. In what capacity did you read MFTBC's Environmental and Social Report? (Multiple answers allowed)
- Customer  Supplier  Environmental officer at a company or other organization  Environmental NGO/NPO  
 Research/educational institute, etc.  Student  Media organization  Government agency  Financial institution  Investor  
 Resident living near MFTBC facility  Employee or officer of MFTBC affiliate  MFTBC employee or officer  
 Other (Please specify: \_\_\_\_\_ )
- Q2. What in the report were you interested in? (Multiple answers allowed)
- Environmental management  Development and design  Procurement  Production  Logistics  Sales  Recycling  
 Relationship with communities  Plant report
- Q3. What areas would you like to see improved in future issues? (Multiple answers allowed)
- Environmental management  Development and design  Procurement  Production  Logistics  Sales  Recycling  
 Relationship with communities  Plant report  Other (Please specify: \_\_\_\_\_ )
- Q4. What is your overall opinion of the report?
- (1) Volume of information  Good  Fairly good  Passable  Lacking a bit  Lacking  
(2) Quality of information  Satisfied  Fairly satisfied  Passable  A bit dissatisfied  Dissatisfied  
(3) Clarity  Very easy to understand  Fairly easy to understand  Average  A bit difficult to understand  
 Very difficult to understand  
(4) Number of pages  Too many  Somewhat too many  Appropriate  Rather not enough  Not enough
- Q5. Only answer if you read the FY2008 report.
- What in the report did you think was better than that in the FY2008 report?  
( \_\_\_\_\_ )
- What in the report did you think was worse than that in the FY2008 report?  
( \_\_\_\_\_ )
- Q6. How would you evaluate MFTBC's activities in reducing environmental impact?
- Very good  Fairly good  Average  Not very good  Poor  
Reason ( \_\_\_\_\_ )
- Q7. How would you evaluate MFTBC's social activities?
- Very good  Fairly good  Average  Not very good  Poor  
Reason ( \_\_\_\_\_ )
- Q8. If you have any other comments, please tell us. (If you need more space, please attach another sheet.)
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Thank you for completing this questionnaire. We would be grateful if you would also provide the following additional information about yourself, to the extent you are willing.

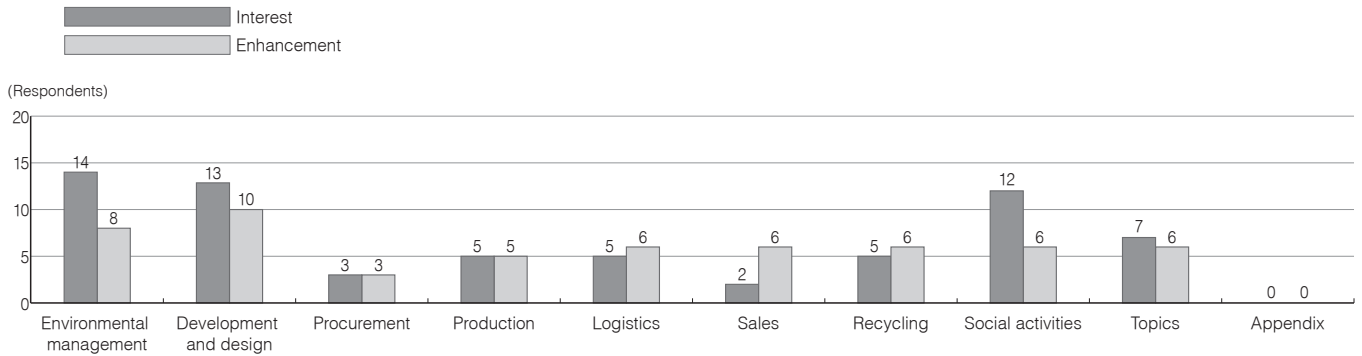
Name			
Address	〒		
Occupation and place or work			
TEL		E-mail	

Your opinions, comments and personal information will be maintained and managed with utmost care by our company, and the information will be used to improve future reports. Statistical data will be presented in the FY2010 report, but not in a manner that identifies individuals.

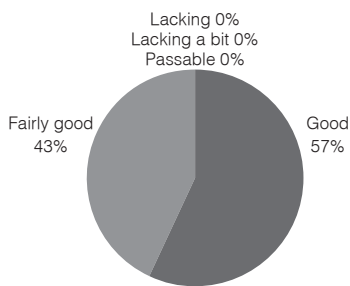
# Responses to the Results from Questionnaire on the FY2008 Report

We received questionnaire from 29 readers regarding the content of the last Environmental and Social Report 2008 (issued in October 2008). Your valuable opinions will be considered to improve future reports and corporate environmental and social activities, thank you.

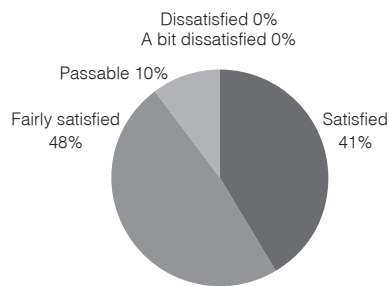
## 1. Subjects you are interested in and/or improvements for the next issue (including multiple answers)



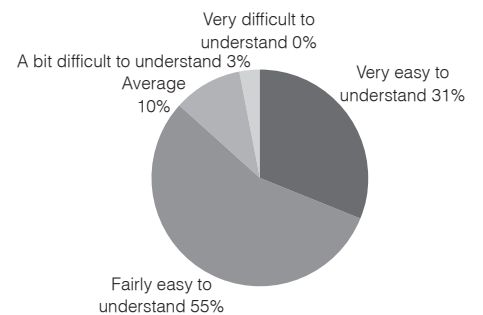
## 2. Overall opinion of the report



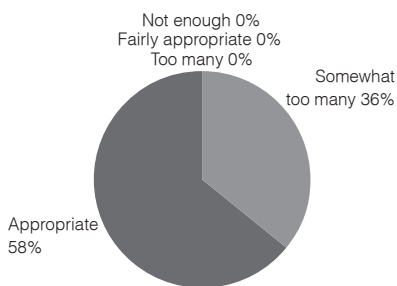
Volume of information



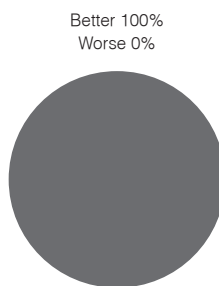
Quality of information



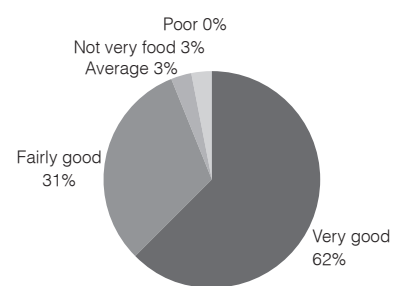
Clarity



Number of pages



Comparison with the previous year's report



Evaluation of MFTBC's activities